



**LOW-INCOME PERMANENTLY DISABLED  
RESIDENTIAL REFUSE SERVICE  
DISCOUNT APPLICATION**

Qualified low-income permanently disabled residents are eligible for a 50% reduction in residential waste collection, recycling and disposal service rates. These rates are paid to Valley Vista Services quarterly. The following requirements must be met in order to receive the rate reduction:

- 1. Applicant must be a full time occupant of the residence for which a rate reduction is requested. The waste service must be billed to the applicant.
- 2. Proof of permanent disability must be confirmed by:
  - a. Department of Motor Vehicle placard information card with applicant’s name, or
  - b. Social Security – Permanent Disability Benefits Award Statement
- 3. The annual household income for the applicant’s residence must be equal to or less than “Low Income” as defined by the United States Department of Housing and Urban Development (HUD). Verification of income must be submitted by all applicable members of the household. Income must be confirmed by:
  - a. Most recent income tax return, or
  - b. Social Security or Disability Annual Financial Statement (if Social Security/Disability payments are directly deposited into applicant’s bank account, a current copy of a bank statement showing such deposit is acceptable)

The Low Income limits, effective January 1, 2025, are as follows:

One person household	\$84,850
Two person household	\$96,950
Three person household	\$109,050
Four person household	\$121,150
Five person household	\$130,850
Six person household	\$140,550
Seven person household	\$150,250
Eight person household	\$159,950

Inadequate information will result in a delay or disapproval of the application. The City reserves the right to deny the application if proper documentation verifying residency, disability or income of the applicant and their household is not provided.

To apply for a rate reduction, please submit the completed application and appropriate documentation to Valley Vista Services at 10822 Valley Mall, El Monte CA 91731. Offices are open Monday through Thursday from 10:00 a.m. to 4:00 p.m. The telephone number is (800) 442-6454.

The rate reduction will take effect on the 1<sup>st</sup> of the month following the approval.