



For Press Inquiries: For more information, please contact: City Manager Alma K. Martinez at (818) 400-4995 or by email at [amartinez@elmonteca.gov](mailto:amartinez@elmonteca.gov)

March 16, 2020

## **PRESS RELEASE – CITY OF EL MONTE NOVEL COVID-19 RESPONSE**

Effective March 17, 2020, the City of El Monte close all public access to the lobbies at City Hall, Police Department, Public Works, and Parks and Recreation facilities to allow the city to further mitigate the spread and slow the transmission of Coronavirus (COVID-19). The Jack Crippen Multi-Purpose Senior Center and El Monte Aquatic Center will also continue to remain closed until further notice.

City council meetings and other boards, commissions and appointed bodies will continue to be held - with times, dates and locations published and shared on the City website and as required under state law. All non-governmental meetings, training and events are cancelled until further notice.

During the closure of these facilities, City employees will continue to work and carryout essential City functions such as public safety, water and sewer services, trash pick-up, and customer service. Please utilize phone and online customer service options to conduct business with the City. To request services, report issues, pay City of El Monte water utility bills or business license tax, please visit our website: [www.elmonteca.gov](http://www.elmonteca.gov). General customer service inquiries can be directed to (626) 580-2001.

### **El Monte Police Department**

If you request a call for service, report criminal activity or file a report, please call the Police Dispatch Center at 626-580-2100.

To protect the health of the public and city personnel, the El Monte Police Department is closing public access to the front lobby except in essential or emergency situations. Prior to coming to the station, we encourage residents to call (626) 580-2100 to get questions answered and set an appointment, if appropriate. At city hall, there is a phone located outside the lobby for direct communication with police personnel. For non-emergency issues, or to report crime anonymously, email [crimereport@empd.org](mailto:crimereport@empd.org).

For direct Police Department service, accommodations will be made for the following circumstances:

- Situations in which a law enforcement presence is needed to immediately protect life, safety or property.
- Individuals who are required by law to check in with law enforcement.
- Regularly scheduled child-custody exchanges.
- Vehicle releases.

## **Elderly Nutrition Program**

Effective immediately, the Elderly Nutrition Program has been modified until further notice. Frozen meals are available for pick-up via drive-through at the Jack Crippen Senior Center parking lot by senior community members or their caregivers at 11:30 am on Mondays and Wednesdays. For El Monte residents over age 65 without access to the drive through, staff will work with Meals on Wheels to support the delivery of meals. For more information on this program or to be added to temporary delivery list, please call (626) 580-2210.

If you are an El Monte resident in critical need of emergency supplies (e.g. food, toilet paper, and cleaning supplies), please call either of the Emergency Hotlines (626) 258-8656 or (626) 258-8657.

The City of El Monte continues to monitor Coronavirus pandemic and will reassess the needs of the community and provide updates. For official City of El Monte updates, please visit the website, connect on social media pages or sign up for email blasts.

For updates and information about the current numbers of cases in the United States and in Los Angeles County, the spread of the virus, severity, treatments, precautions, and other important public health information in multiple languages, please visit the websites below.

CDC - <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Los Angeles County Department of Public Health - <http://publichealth.lacounty.gov/media/Coronavirus/>

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